We at GoServ Global are so excited that you will be joining us on a mission trip to Haiti. The needs are great and we are happy you chose to serve those less fortunate through GoServ Global. We know your experience will change you in many ways and transform your life. Whether you work on a Safe T Home® or play with the orphan children, know that you will touch the lives of many in Haiti ... and they will touch yours as well.

Blessings,

Paul van Gorkom
GoServ Global Executive Director
Haitian Culture

You will be traveling to Les Cayes, Haiti, which is around 120 miles from the capital, Port-au-Prince. Haiti is a third-world country and is the poorest country in the western hemisphere. On January 12, 2010, a 7.0 magnitude earthquake struck Port-au-Prince, killing an estimated 220,000 people and injuring 300,000. Many people fled the capital & came to the Les Cayes area.

In Haiti, you will see people living in extremely substandard conditions, especially in Port-au-Prince. You will see Haitians going to the bathroom and bathing in public. Haitians are in survival mode (Do not believe everything you hear & do not leave stuff (gloves, tools & backpacks) lying around. “If it is unattended, then it is mine!”

Unfortunately we can’t help every person we come in contact with. However, you will have an opportunity to bring quality of life to several people on this trip. Your efforts will make a difference in specific Haitian lives. The people of Haiti are kind, friendly and hard working. Unfortunately they have very few opportunities to provide a better life for themselves. You will find them to be very entrepreneurial, always ready to work or jump on an opportunity to provide for their family.

Communication

The people of Haiti speak Creole. There will be translators available, but try to learn a few Creole words before you arrive. Some Haitians do know English; it is best to begin speaking in English first to see if they respond in English.

Creole Apps - Byki Haitian Creole and Google Translate

A few Creole Words …
Bones yay bonilla – God Bless You
Como ou really: What is your name?
Muy velle Mary: My name is Mary
Orevwa: goodbye
Suple – please
Merci – thank you
Meritay – you’re welcome
Esce upalle English – Do you speak English?
Ou konprann? You understand?
Mwen – I, me, my, mine
Ou – you, your
Kilaj ou – How old are you?
Rete – to stop
Vini – to come
Eske ou gen petit – Do you have any children?

Weather

Haiti is always warm – temperatures will vary from 85 to 105.

What is the food like?

Most are pleasantly surprised by the quality and taste of the food. Foods that you might like are plantains, shrimp, rice & beans, goat, chicken, lobster, mangoes and many other Haitian foods. If our hostess serves it, it will be fine. Do not eat stuff off the street (vendors). Restaurants – Do not eat undercooked or raw meat or the skins of raw fruits & vegetables. Also – be prepared to wait at least an hour or more before getting your food in restaurants!
GoServ Global Projects in Les Cayes

You will have the opportunity to interact with people at a variety of GoServ Global projects. You may be doing construction, relational-ministry or serve on a medical team.

Village of Hope: GoServ Global has teamed up with Sukup Manufacturing Co. to bring relief to families without homes using highly-modified grain bins called a Safe T Home®. We have been able to provide 60 homes at the Village of Hope. The Village of Hope now houses hundreds and also has a water well and sanitation station with some of the few showers in the region, and a church.

John 3:16 Village at Camp Perrin: Eighteen homes have been built at this village that was washed away by Hurricane Sandy.

James 1:27 Widows & Infants Village: One of GoServ Global’s latest project connects widows and abandoned babies, living in community of Safe T Homes®. Eighteen homes complete this village.

Consolation Center: The Consolation Center houses 70 orphan girls and is managed by Eddy and Djoune “June” Constant. The main focus is caring for the physical and spiritual needs, teaching them a different way of thinking and integrating them back into the country to change Haiti from within. In addition, there is an agricultural program at the Consolation Center as well.

Center of Help Orphanage: GoServ Global stumbled upon this orphanage in 2013 ... the kids were literally starving so thanks to our generous supporters, we have been able to help them out. Nearly 40 kids live here.

Joshua House Boys Orphanage: In September 2014, the Haitian Social Services shut down a boys’ orphanage because the corrupt owners were abusing and neglecting the 30 boys who lived there. GoServ Global has taken in the boys who live in a village of Safe T Homes® near the Widows & Infants Village.

School: GoServ Global also have a school that educates the orphans as well as students from the surrounding community. Altogether, 370 children are taught by 13 teachers at the school.

Medical Clinic: GoServ Global has a Medical Clinic on the property of the Consolation Center that serves the surrounding community. A Haitian doctor is employed full-time and also two nurses.

Dental Clinic: The Dental Clinic is now complete. 60% of Haitians have never seen a dentist so this will help fulfill a huge need! Both medical & dental missions are needed!

Centre de Vie Church: GoServ Global renovated a church in downtown Les Cayes, working with Pastor Rivenson Dige, a dynamic pastor whose heart is to reach the street people.

Where will we be staying in Haiti?

GoServ Global uses a couple different hotels in the Les Cayes area. They are safe, clean and relatively modern. There is usually hot water, electricity to charge camera, phones, etc. (no electrical adaptors are needed) and WIFI is sporadic. Each hotel provides breakfast and dinner in the evening.
EMERGENCY CONTACT INFO

Ken DeYoung
(GoServ Global Haiti Director)
712 358 2226 (phone works in Haiti)
ken@goservglobal.org (can receive email in Haiti)
International Cell: 509 3841 2587

Les & Katherine DeRoos
(Americans serving in Haiti as missionaries & GoServ Global consultants)
509 3857 8345
faagric@yahoo.com
Bamboula Beach Road, Torbeck – Beach House

Zachery & Olivia DeRoos
(Leads GoServ Global trips in Haiti - Les & Catherine’s son)
011 509 4407 147
zoderoos@gmail.com

Eddy Constant
(Haitian Leader)
011 509 38073956

Dennis Anderson
(GoServ Global Haiti Trip Leader & Domestic Disaster Response Director)
712.887.0862
dennis@goservglobal.org

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Twitter: @GoservG

Paul van Gorkom (Exec Dir) – paul@goservglobal.org
Mary Graham (Dev Coord) – mary@goservglobal.org
Amy Kuns (Office Mgr) – amy@goservglobal.org
Possible Schedule: We ask that you come with an open heart to serve and to please be flexible... Here is an example of what your schedule might look like

Monday thru Friday:

7:30 a.m. Breakfast at hotel
8:45 a.m. Leave for worksite
9:15 a.m. Arrive at worksite, meet with Haitian director
10:00 a.m. Start work project
1:30 p.m. Lunch break
3:00 p.m. Continue work project
6:00 p.m. Leave for hotel
6:30 p.m. Arrive at hotel, shower
7:00 p.m. Eat at hotel or restaurant
8:00 p.m. Team debriefing and planning meeting for the next day
9:00 p.m. Back to your room

Friday night might be spent at the Consolation Center with the girls for movie night.

Saturday:

7:30 a.m. Breakfast at hotel
8:45 a.m. Leave for worksite
9:15 a.m. Arrive at worksite, meet with Haitian director
10:00 a.m. Start work project
12:00 p.m. Leave for beach with girls or possibly bring the girls to hotel to swim
1:00 p.m. Arrive at beach
3:00 p.m. Possibly eat at beach
5:00 p.m. Arrive at CC
6:00 p.m. Arrive at hotel, shower
7:00 p.m. Eat at hotel
8:00 p.m. Team debriefing and planning meeting for the next day
9:00 p.m. Back to your room

Sunday:

8:00 a.m. Breakfast at hotel
9:00 a.m. Leave for Church at CC
10:00 a.m. Church at CC
12:00 p.m. Leave for lunch at restaurant in Les Cayes
2:30 p.m. Return to hotel
4:00 p.m. Leave for Village of Hope
5:00 p.m. Church service at VOH
7:30 p.m. Arrive at hotel
8:00 p.m. Eat at hotel
9:00 p.m. Team debriefing and planning meeting for the next day
10:00 p.m. Back to your room
HAITI TRIP FINANCE POLICY

The following is a breakdown of the fees for a mission trip to Haiti through GoServ Global. In-country costs are $125/night in Haiti per person. The numbers listed below reflect a team of 9 people on an 8-night stay in Haiti.

<table>
<thead>
<tr>
<th></th>
<th>Night</th>
<th>Per Person</th>
<th>Total</th>
<th>Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td>35</td>
<td>280</td>
<td>2520</td>
<td>US</td>
</tr>
<tr>
<td>Food</td>
<td>17</td>
<td>136</td>
<td>1224</td>
<td>US</td>
</tr>
<tr>
<td>Travel to and from PAP</td>
<td>11</td>
<td>88</td>
<td>792</td>
<td>US</td>
</tr>
<tr>
<td>GoServ Global Vehicle</td>
<td>10</td>
<td>80</td>
<td>720</td>
<td>Haiti</td>
</tr>
<tr>
<td>Interpreter, etc.</td>
<td>5</td>
<td>40</td>
<td>360</td>
<td>Haiti</td>
</tr>
<tr>
<td>Project money</td>
<td>15</td>
<td>120</td>
<td>1080</td>
<td>Haiti</td>
</tr>
<tr>
<td>GoServ Global Guide</td>
<td>17</td>
<td>136</td>
<td>1224</td>
<td>US</td>
</tr>
<tr>
<td>DeRoos</td>
<td>9</td>
<td>72</td>
<td>648</td>
<td>Haiti</td>
</tr>
<tr>
<td>US Office expenses</td>
<td>6</td>
<td>48</td>
<td>432</td>
<td>US</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$125</strong></td>
<td><strong>$1000</strong></td>
<td><strong>$9000</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Housing**
This will cover the hotel, the guest house above the medical clinic, or the beach house.

**Food**
This will cover all meals for the team while in Haiti with the exception of food at the airport in Port Au Prince. It will also cover food for the GoServ Global guide.

**Travel to and from PAP**
This will cover vans and drivers for travel to Les Cayes. It will also cover tips and tourism tax at the airport, and for drivers. GoServ Global will make all ground transportation arrangements in Haiti. Road conditions can be rough & our transportation accommodations will be crowded.

**GoServ Global Vehicle**
This will cover fuel used and repairs needed for all GoServ Global vehicles used by teams. The intent is to have an account where funds can accumulate. When GoServ Global then incurs vehicle repairs or it’s time to purchase a vehicle, money will be in the account.

**Interpreter, etc.**
This is meant to be a catch-all for unforeseen expenses such as interpreter, etc.
**Project Money**
This is meant for projects the team will be doing while in Haiti. Without this budget, it is sometimes hard to find funds needed for supplies. Additionally, this allows for purchasing supplies ahead of time in the US to bring down.

**GoServ Global Guide**
This is intended to pay for the GoServ Global guide expenses including air travel, travel to and from PAP, food, and housing.

**DeRoos (Missionaries GoServ Global works with in Haiti)**
This is intended to offset expenses for Les, Zach and Catherine DeRoos. Vehicle repair, fuel, phone, personal support for Zach, etc. The DeRooses are excellent hosts and incur many expenses that are unseen.

**US Office**
This will help offset some of the expenses incurred in the office. It takes significant time for office staff to assist each team going to Haiti.

**GoServ Global T-Shirt**
You will also receive a GoServ Global t-shirt that's included in your trip costs.

**Money exchange rate:** 40 goudes to US Dollar. Your GoServ Global guide will exchange some money.
To Prepare for Your Trip:

**Medical**: GoServ Global policy: Each person going on a trip to Haiti is responsible to contact his/her physician to prepare for the trip. It’s best to go in as soon as possible as some vaccinations take time to have a full effect. Doctors may vary on what is recommended but we have seen the following: **tetanus, hepatitis A & B, typhoid, influenza, pneumonia**, as well as **malaria meds like doxycycline**. It’s also recommended by doctors to bring **Cipro** (a powerful antibiotic used only if one experiences gastro-intestinal illness). You can tell your doctor that you will be in the Port-au-Prince and Les Cayes areas.

[www.cdc.gov/cholera/general](http://www.cdc.gov/cholera/general): CDC does NOT recommend cholera vaccines for most travelers, nor is the vaccine available in the U.S. To avoid getting cholera, drink only bottled, boiled or chemically treated water and bottled/canned carbonated beverages. Avoid tap water, fountain drinks and ice cubes. Wash your hands often with soap and clean water. **Use bottled water to brush your teeth and to wash and prepare food. Do not ingest water – be mindful in the shower!**

**Passport**: If you do not already have a passport, make sure you allow 6-8 weeks after you apply. Make several copies of your passport: 1 for GoServ Global, 1 for your team leader, 1 to leave at home, 1 for your suitcase. **If your passport is within 6 months of expiring, you may not be able to leave the U.S.**

What to expect when we arrive:

- Fill out immigration papers on the plane. **ADDRESS to FILL OUT:** Bamboula Beach Road, Torbeck
- You’ll receive a green card at the airport – put it inside your passport & keep that for your return trip. You’ll need it to leave Haiti.
- There is a $10 (US $) tourism fee that you must pay at the airport – even before going thru immigration.
- Going through immigration: You are a tourist, helping at an orphanage near Les Cayes (address: Bamboula Beach Road, Torbeck, Phone number – Eddy’s 011 509 38073956)
- **Make sure you use the restroom on the plane** because you will not be able to use one at the airport and will probably have to wait several hours before stopping. Men wearing red (or white) shirts will want to carry your bag and will charge $3 per bag. GoServ Global recommends that you carry your own luggage. Saying “no” firmly is what is necessary & keep a close eye on your bags.
- **Purchase water to keep with you on the ride from Port-Au-Prince to Les Cayes**
- After you go through customs, a guy with be waiting for you outside or at the baggage claim. He will direct you to the driver and van (Jean Garry Company).
PACKING LIST

Money belt
Hand Sanitizer
Wipes
Work Gloves – please wear when working on the Safe T Home® especially
Earplugs
Beach Towel
Sunblock – the sun is intense reflecting off the Safe T Home®
Bug Spray
French-English dictionary
Phone Charger
Bible
Camera
$200 cash
Dramamine for the bumpy ride from PAP to Les Cayes??
Pictures of your family
Toilet Paper
Small backpack
Snacks like granola bars, trail mix, etc.
Crystal light or other flavors to add to water
Passport
Driver’s License
Flashlight
Journal
Toiletry items & feminine products
First Aid kit (bandaids, medical tape, Benadryl or hydrocortisone cream, ice packs, thermometer
Prescription Medicines
Backup glasses
Credit card – handy at the airport, but are often not accepted in Haiti
Hat
Water Bottle
Wear modest clothing & long pants when working on the Safe T Home®
Tshirts (dri-fit work great), shorts, pants, tennis shoes, work shoes – you might consider leaving your clothes in Haiti when the week is over
Clean clothes for the trip home
Rope for clothesline & clothes pins
Swimsuit – there is a pool at the hotel. You also might bring the orphans to the beach.
Crafts for Kids: Bubbles, soccer balls, bracelets, crafts
Bring one suitcase to leave there with stuff if you want – checked is free
Bring one carryon – Check airline for size restrictions with 1 qt ziplock for liquids

It’s helpful to choose a duct tape color for your entire team to use to help identify your luggage.
EXPECTATIONS

- Be sensitive – not better or worse, just different
- Overall principle – be flexible!
- Work with the Haitians even though it takes more time
- Don’t point and criticize
- Culture shock – often an all good or all bad response. Be aware of how you are processing things and discuss with the team
- GoServ Global’s overriding goal in Haiti is best summed up in this principal: We desire to teach them how to fish, not just give them fish. We want to see the Haitian people become prosperous and self-sufficient. Because of this goal, we ask that our teams work through the Haitian leaders who are leading the projects.
- We are striving to teach skills to the Haitian people that will allow them to provide for their future. We need to be very careful to provide reimbursement to them in a fair and equitable way. Under or overpaying them can cause issues that can damage or hinder our efforts to improve their quality of life for the long-term. We ask that any gifts or money that you desire to give be given thru the Haitian director.
- Please heed all directions given to you by the Haitian directors or the GoServ Global director.
- Please be patient. Our two cultures are different; you will be living in their culture so be respectful.
- Come with a great attitude and being open to what God has in store for you.
- Represent GoServ Global in an honorable and mature fashion at all times
- Inform responsible staff member of plans whenever leaving work project property
- Volunteers under the age of 18 must be accompanied by parent or designated adult guardian.
- Be Humble (you won’t save the country)
- Don’t promise anything you can’t deliver
- The only difference between you & them is where you were born
- Do not give out personal information like email or phone number. Talk with your GoServ Global guide first if you want to stay connected with someone you meet in Haiti.
- Carry a backpack or put in a place designated by your GoServ Global guide.

REMEMBER

- Dress in an appropriate manner & do not display any sexual behavior that is inconsistent with Christian values
- Be mindful of how you display affection between adults and children so that does not lead to a misunderstanding due to cultural differences. Do not touch a child/youth in an inappropriate manner.
- Do not use any discipline that humiliates or frightens a child – there is NO exception to this rule
- While volunteering either on or off the grounds, do not be under the influence of alcohol or use, possess or be under the influence of illegal drugs
MISSION TRIP CHECKLIST

1. Speak with GoServ Global Rep to Secure Trip Dates (allow at least 6 months prior to trip)
2. “Like” GoServ Global on Facebook & “Follow” GoServ Global on Twitter
3. Recruit Team Members (10)
4. Receive Volunteer Packet at Initial Orientation
5. Secure Team Leader to Handle Financials
6. Hold World Change Sunday at your church or with your community group
7. Turn in GoServ Global Volunteer Forms, Prayer Partner List & Copy of Passport to Office – at least two months prior to trip departure
8. Begin Fundraising for Trip & for GoServ Global
9. Purchase Airline Tickets (Call GoServ Global office first before purchasing)
10. Apply for a Passport if you don’t already have one (allow 6-8 weeks)
11. Final Payment to GoServ Global Office at least two months prior to trip departure
12. Contact Your Local Media about Trip
13. Hold Final Team Meeting with GoServ Global Leader to discuss last minute details prior to trip

UPON YOUR RETURN

1. Fill out Evaluation & Return to Team Leader
2. Contact Local Media about Trip
3. Share Quotes/Pictures with GoServ Global – mary@goservglobal.org
4. Hold a Team Celebration
5. Become a GoServ Global Ambassador
   a. Pray for GoServ Global
   b. Assist with Events
   c. Support GoServ Global’s projects